



GDPR

General Data
Protection Regulations



2018

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On 25 May, 2018, a new set of laws called the General Data Protection Regulations will apply to the personal data of every EU citizen wherever they are in the world.




Every hotel in the EU will need to:

- ✓ Identify and report a data breach to their supervisory authority within 72 hours of discovery of the breach
- ✓ Provide every customer with a copy of their data within 30 days (and provide a mechanism for them to ask for it) – these are called Subject Access Requests (SARs)
- ✓ Cease to use processors outside of the EU, or set up model contracts or other protections for data export
- ✓ Be able to demonstrate their compliance with the GDPR to their supervisory authority
- ✓ Rewrite all their service-provider contracts that involve data for GDPR compliance (nearly always)
- ✓ Rewrite their privacy policies
- ✓ Rewrite their consents from data subjects to be clear and track actual use of data
- ✓ Know their legal basis for processing what they process
- ✓ Have the ability to act instantly on revoked consents and deletion requests



€20 million
or 4% of global turnover

The Data Protection Authorities in every member state (the Supervisory Authorities) are able to fine non-compliant companies up to €20 million or 4% of global turnover, whichever is larger.



**We are a partner you can rely on.
Hotels have no choice but to rely
on their system providers.
Ensure yours are ready to protect you.**

Disclaimer

This represents Hoist Group's considered and best thinking on GDPR as it relates to the hospitality industry and Hoist Group products. However, Hoist Group cannot give your company legal advice – the lists and examples above are not exhaustive - ultimately your compliance is your responsibility.

